**Neil Patrick G. Acierto**

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**OBJECTIVES**

* Cultivate a collaborative team environment by actively sharing expertise and best practices, fostering a culture of continuous learning and mutual support.
* Pursue ongoing professional development to expand skills, stay current with industry trends, and enhance self-confidence for tackling evolving challenges in IT.
* **Detail-oriented** and proactive professional committed to personal and professional growth.
* **Eager to learn new techniques and undergo necessary training to contribute to the company's long-term success.**
* Seek dynamic and innovative IT projects especially web development to apply and broaden my skills.

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**PERSONAL DATA**

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| --- | --- |
| **Age:** | 22 years old |
| **Date of Birth:**  **Place of Birth** | December 27, 2001  Angeles City |
| **Weight:** | 60 kg |
| **Height:** | 5’4 |
| **Religion:** | Christian |
| **Nationality:** | Filipino |
| **Civil Status:** | Single |
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**EDUCATIONAL ATTAINMENT**

**Primary True Light Foundation School inc.** 2008-2014

San Pablo, Magalang, Pampanga

**Secondary Magalang Institute** 2014-2020

San Nicolas II, Magalang Pampanga

**Tertiary Pampanga State Agricultural University** 2020-2024

PAC Magalang, Pampanga

*Bachelor of Science in Information Technology*

**WORK EXPERIENCE**

* **McDonald's Magalang | San Nicolas I Magalang, Pampanga**

***Grave Yard Shift | Service Crew | August 2021 - November 2022***

***Closer Shift | Service Crew | November 2022 - July 2024***

* + Prepared and assembled food items according to McDonald's standards, adhering to recipe guidelines.
  + Ensured accuracy and attention to detail in assembling orders, meeting quality and presentation expectations.
  + Demonstrated efficient time management during peak hours to ensure prompt service.
  + Worked collaboratively with co-kitchen staff and fellow service crew members to maintain smooth operations.
  + Supported team members during busy periods and contributed to a positive team environment.
  + Adhered to food safety and hygiene protocols, maintaining cleanliness and safety standards in the kitchen and service areas.
* **Hausland Group | Pulung Maragul, Angeles City, Pampanga**

***Technical Troubleshooting/Setup and deployment of PC***

***(Internship/On-the-Job Trainee) | February 2024 – May 2024***

* + Installed and configured operating systems and applications on multiple computer systems.
  + Pulled out unused or broken computers and deployed new systems across the company.
  + Configured basic networking settings and optimized computer performance through reformatting.
  + Provided technical support and troubleshooting for various computer errors, improving system functionality.
  + Connected and integrated peripheral devices like scanners and printers into the network environment.
  + Set up new computer workstations and upgraded existing systems, enhancing productivity and user satisfaction.

**SPECIAL SKILLS**

* **Web Development Proficiency**: Skilled in HTML, CSS, JavaScript, PHP, MySQL, Java, Python, and WordPress; experienced with Bootstrap for responsive design.
* **Technical Troubleshooting**: Basic knowledge in diagnosing and resolving technical issues efficiently.
* **Basic Networking**: Understanding of fundamental networking concepts and configuration.
* **Problem-Solving**: Persistent in tackling complex web development challenges, ensuring optimal solutions.
* **Quick Learner**: Rapidly grasps new concepts and technologies, adapting to industry trends efficiently.
* **Team Collaboration**: Effective team player with a proactive and flexible mindset.
* **Customer Service**: Provides friendly and efficient service, with strong communication skills for interacting with customers, colleagues, and management.
* **Technical Foundation**: Knowledgeable in computer literacy, programming concepts, basic design/editing tools and multimedia (photography and videography).
* **Multitasking**: Proficient in managing multiple tasks simultaneously with dedication and diligence.

**Notable Project:** Independently developed a fully functional web-based thesis project for Angeles City Veterinary office, showcasing strong problem-solving abilities and self-management*.* If you would like to see the project, please email me for the link.

**CHARACTER REFERENCES**

**Bryan Bien M. Nanquil**

Senior High School Adviser

Magalang, Pampanga

**Malanie Alonzo-Crisostomo**

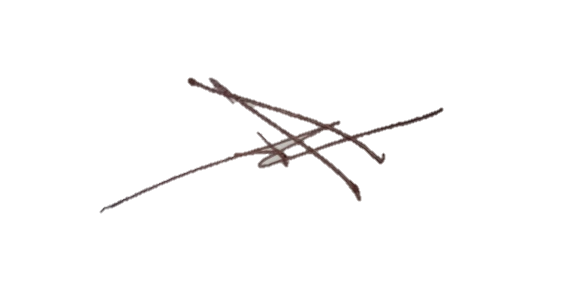
Practicum Professor

Magalang Pampanga

**Ronaliza Torres**

RGM, Mcdonalds’ Magalang

Magalang Pampanga

*I certify that the information given above is correct and complete to the best of my knowledge and belief.*

Neil Patrick G. Acierto

**Applicant Signature**